



Clovis Unified School District's 23-Year Success Story with Aequitas Student Information System, Q



Location: Clovis, CA



Enrollment: 45,000

With Q, Clovis is able to:



Save valuable time



Streamline enrollment



Engage students and families

As a customer of Aequitas Solutions, for over two decades, Clovis attributes much of its ongoing success to the Q SIS software that powers the district's day-to-day operations.

We recently had a chance to speak with Tara Lindlahr, Manager of Application Development and Support Services at Clovis USD to hear more about this successful partnership.

Time Savings with Flexible Customizations

Within Clovis' large operational landscape, Q's configurability is a pivotal time-saving asset. Depending on a user's role, they have access to certain data and dashboards.

For example, teachers will have different views and permissions than district administrators. Every user can also reorder and customize their home screen, prioritizing the tools most critical to their day-to-day responsibilities at the top for quick and convenient access.

Q's time-saving features extend into its behavior and intervention support. This functionality expedites the process for teachers and administrative staff, allowing them to digitally document these occurrences within a conveniently accessible tab. The information can then be seamlessly shared with stakeholders, such as parents, family members, guardians, and other need-to-know school personnel.



“We’ve found that nearly every aspect of Q helps save time and streamline processes for our end users—the parents, the students, and the teachers. Being able to customize what every user should view helps us to focus more on delivering the best quality education for our students.” - Tara Lindlahr, CUSD

Modernizing Student Enrollment Through Digitization

One of the standout operations that Q has helped Clovis streamline is the annual enrollment and re-enrollment process. As someone who put their child through Clovis USD herself, Lindlahr offered insight into the night and day difference since Q.

Before Q - Slow and Restrictive

Before using Q’s enrollment software, Lindlahr described a very manual walkthrough registration that involved notices sent home with students and specific pickup windows for materials. This manual process was further compounded by the need for an in-person submission—each form being delivered to different individuals/offices.

After Q - Fast and Convenient

The introduction of Q's enrollment capabilities ushered in a truly streamlined digital era. Parents not only gained the ability to electronically input their information but also experienced the efficiency of autofill features, eliminating the need for multiple entries of a student's name or identical information for students within the same household.

The new system also greatly improves the school administrator’s experience. All materials are now conveniently stored and accessible from a single online location, allowing seamless sharing of documents with relevant parties through a few simple clicks.



Powering Parental Involvement with a Dedicated Portal

At CUSD, the dynamic parent community is a cornerstone that underscores the important role of the district’s SIS in fostering active parental involvement in their children's education. Central to this is Parent Connection, the dedicated parent portal within Q, which gives parents access to student grades, the ability to report absences, review behavior referrals, and view four-year plan updates.

Parent Connection even goes beyond providing information—it facilitates direct communication between families, administrative staff, and teachers, promoting a seamless and collaborative educational experience.

A Trusted Partnership Built on Collaboration

Since 2000, Clovis Unified School District and Aequitas Solutions have fostered a valuable partnership, collaborating on ideas throughout their 20+ years of working together.

An exceptional example of this collaboration was an ID scanner app, a direct suggestion from CUSD. Now, with Student Scan, administrators can view behavior referrals or restrictions that could impact a student's participation in extracurricular activities, such as football games.

Further expanding on the relationship between Clovis and Aequitas, Lindlahr touched upon the customer support for Q. She highlighted that the reliable partnership and open lines of communication are invaluable to streamlining operations and ensuring their system is running at its full potential.



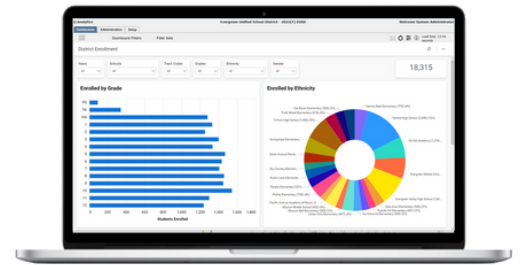
“I feel like we don't just benefit from the system itself, but also the expertise of the folks behind it. When I run into problems, I don't feel like I'm on an island. It's all about the relationship. That's what's been the mainstay about Aequitas for us.”

- Tara Lindlahr, CUSD

Aequitas' ongoing support for Q users is underscored by the annual QUE Conference. This event offers training, insights into new modules, implementation guidance, and personalized assistance. It also gives users the opportunity to engage with the Aequitas team to offer feedback and share new ideas.

Future SIS Additions

Dedicated to their students' success, Clovis is always looking to enhance their SIS so every student can reach their full potential. Their future plans include implementing Q Analytics, an add-on module in Q that provides a configurable dashboard of real-time data highlighting school themes with drill-downs and filters.



Q Analytics

As for Lindlahr's advice to any district considering Q for their future plans, she encourages districts to not only take into account the functionality of the Student Information System itself, but also the team behind it.

“It's set up to be used by people who don't have time to dive into the nitty gritty about everything. It's simple to use and easy to learn,” Lindlahr states “Are you going to find Student Information Systems that do certain things better? Maybe, that's the nature of software. But you won't find another SIS that values their clients and feedback the way Aequitas and Q do.”



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